



**Building Organizational Resilience:  
A System Approach to Mitigating Risk and Uncertainty**  
Program Sample Schedule

Online via Zoom

*Please note all times listed are US Eastern Time*

**Day 1:**

8:00 – 8:30 AM	Welcome and Overview	<i>Levi, Carrier</i>
8:30 – 10:30 AM	Operational Risk Management of Large Systems: Frameworks, Models and Mental Pitfalls	<i>Levi</i>
10:30 – 11:00 AM	Break	
11:00 AM – 1:30 PM	System Level Risk Mitigation Strategies -Sensing and Flexibility	<i>Levi</i>

**Day 2:**

8:30 – 10:15 AM	A System Approach to the Design and Operation of Resilient Organizations	<i>Carrier</i>
10:15 – 10:30 AM	Break	
10:30 – 11:30 AM	The Urban Nervous System: Tales from the Urban Risk Lab	<i>Mazereeuw/Carrier</i>
11:30 – 11:45 AM	Break	
11:45 AM – 1:15 PM	Case Study: Columbia's Final Mission	<i>Carrier</i>

**Day 3:**

8:30 – 10:00 AM	Cybersecurity and Risk Management	<i>Levi</i>
10:00 – 10:15 AM	Break	
10:15 – 11:15 AM	Panel: Developing Resilient Organizations	<i>Panelists/Carrier</i>
11:15 AM – 12:45	Developing your own 90 Day Playbook	<i>Levi, Carrier</i>
12:45 – 1:00 PM	Certificate Presentation and Adjournment	<i>Hirst</i>